

## **USA EAGLES TOURS (USAET) / JTB USA, Inc. (JTB)- CONDITIONS OF BOOKING**

### **RESPONSIBILITY**

USA Eagles Tours (USAET) and JTB USA, Inc. (JTB) (Which expression shall for the purpose of these conditions include and parents subsidiary affiliate or associated company and hereinafter shall be collectively called "the Company") act only as agents for the hotels, airlines, bus or car companies, railroads, steamship lines, or owners or contractors providing accommodation, transportation or other services, and all coupons, exchange orders, receipts, contacts and tickets issued by the Company are issued subject to any and all tariffs, terms and conditions under which any accommodation, transportation or any other services whatsoever are provided by such hotels, airlines, bus or car companies, railroads, steamship lines or owners or contractors. The Company shall not be liable or responsible for death of or injury to any person or loss of or damage to any property or otherwise (including baggage) whether due to its servants agents or employees negligence or otherwise arising out of or in connection with any accommodation transportation or other services or resulting directly or indirectly from acts of God, dangers incident to the sea, hijack, fire, breakdown in machinery or equipment, acts of governments or other authorities, de jure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or customs regulations delays or cancellations of or changes in itinerary or schedules or overbookings or defaults, or from any causes beyond the Company's control or through the acts of default of the hotels, airlines, bus or car companies, railroads, steamship lines or owners or contractors providing accommodation, transportation or other services or for any loss or damage resulting from improper or insufficient passports, visas or other documents and that neither the Company nor its servants agents or employees shall be or become liable or responsible for any additional expenses or liability sustained or incurred by the tour members as a result of any of the foregoing causes. All prices quoted are subject to change without notice having regards to unforeseen circumstances, foreign exchange fluctuations and variations in any or all operating costs. Unused services cannot be refunded or exchanged. The Company reserves the right to cancel the tour and/or modify the itineraries in any way it thinks desirable and further reserves the right to decline to accept any person on any tour and may substitute hotels where necessary. The issuance and acceptance of receipts, tickets, vouchers, coupons or travel orders shall be deemed consent to the above. USA Eagles Tours (USAET) is a DBA of KJA Inc., a California Corporation. JTB USA, Inc (JTB) is a Delaware corporation, having its principle office located at 19700 Mariner Avenue, Torrance, CA 90503.

### **IMPORTANT INFORMATION**

**Tour Prices:** Tour costs shown are subject to alteration due to exchange rate fluctuations and increases in any cost that may arise prior to receipt of final payment. Costs will also depend on availability of hotels quoted on. Tour prices

are sold as a complete package. Alterations and deviations during the tour itinerary will not be accepted.

**Reservations and Payments:** Full payment for each Travel Module, per traveller, is required along with the correctly completed and submitted booking form, at the time of each initial booking. At the same time you submit payment for each specific Travel Module, you must also pay in full, for any RWC 2019 Japan match tickets associated with the Travel Module that you elect to purchase. **Both the full payment for each Travel Module, and the payment for the associated match ticket/s are non-refundable.**

**Cancellation penalties:**

All payments, including all payments for RWC Japan 2019 match tickets are non-refundable. After commencement of travel no refunds under any circumstances. It is imperative that comprehensive travel insurance is taken at the time of booking. Besides covering such items as medical and loss of baggage during the tour, policies can cover loss of deposit if you are forced cancel due to any of the reasons covered in the policy you chose. ([Travel Insurance Protection](#)).

USA Eagles Tours and JTB USA, Inc. reserve the right to cancel a tour if the minimum number of people is not reached. If this is the case you will either be allocated a place on an alternative tour or if this is not suitable then a refund will be given.

**Documentation:** All passengers require a passport with minimum 6 months validity from your return date to North America. Visa requirements are the passenger's own responsibility. Please ensure all names provided to us are as per the passenger's passports.

**Match Tickets:** All match tickets will be distributed upon arrival in the Japan. This is for security reasons.

**Baggage:** **Baggage** is the responsibility of the passenger at all times ([Travel Insurance Protection](#) is strongly recommended).

**Travel Insurance Protection:** Travel insurance is strongly advised for all tour members. Documentation detailing coverage is available from USA Eagles Tours / JTB USA, Inc. preferred insurer and will be forwarded to you on request.

**Accommodation:** Accommodations in Japan differ greatly from those in North America. When mentioned, "The Eagles Nest", Economy, Standard, Premium, Superior and First Class are terms used by USA Eagles Tours to describe overnight accommodation for our 2019 Rugby World Cup Japan tours only. They do not relate directly or indirectly to any official or unofficial accommodation grading criteria in the USA, Canada or Japan.

**Airlines:** All airline transportation and associated costs are the sole responsibility of the passenger.

**Transportation within Japan:** Transportation within Japan, included in Modules 1-12, utilizes scheduled, public rail and/or bus services unless specifically mentioned. USAET reserves the right to substitute alternative modes of transport if we deem it to be in the best interests of the tour. These alternatives may be, but are not limited to, mini van, taxi or any other scheduled and/or unscheduled modes of transport.

**Tour Inclusions:** Each Travel Module includes only those items specifically mentioned on the USA Eagles Tours / JTB USA, Inc. website.

**Exclusions:** Excluded from the cost of these packages are, but not limited to, costs of passports, including renewals, visa's, meals unless specifically mentioned, optional excursions, alcoholic beverages and soft drinks, laundry, dry cleaning, baggage costs, and any and all items of a personal nature not specifically mentioned in the itineraries and inclusions. Discretionary tips, airfares, airport taxes and fees, Japan, US and Canadian transportation taxes, security and customs fees are not included.

**Travel Advisories:**

We strongly suggest that you consult <http://travel.state.gov> for any travel warnings or advisories that may be in place for your destinations prior to departure.

**Travel and Immunizations:** It is essential that all tour participants discuss their personal travel plans with a health professional to ensure you have the correct vaccinations for your trip and any booster doses of childhood vaccinations you may need.